



2023

DESTINATION GROUPS & MINI-GROUPS



How to come to the Alpilles ?



By plane ✈️

- Marseille Provence Airport
- Nîmes Garons Airport
- Avignon Provence Airport

By train 🚆

- Avignon TGV station
- Arles Center station
- Nîmes Pont-du-Gard station

By bus 🚌

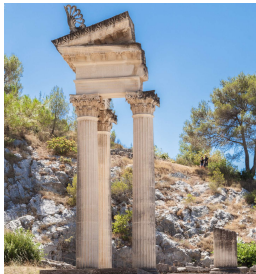
- Avignon bus station : line 707
- Arles bus station : line 704

By car 🚗

- Highways A6 et A7
Paris (700 km) - Lyon (250 km)
Marseille (90 km)
- Highways A62 et A61
Bordeaux (580 km) - Toulouse (340 km)
- Highway A9 - Montpellier (110 km)
- Highway A8 - Nice (250 km)



Summary



*Guided
Tours*

p5



*Visits and
workshops*

p10



*Our
excursions*

p13



*Our
stays*

p19



*Unusual
activities*

p28



*100%
tailor-made*

p36



*Business
destination*

p39



*General terms
and conditions
of sale*

p45

Find our group space on
our website

www.alpillesenprovence.com



ALPILLES EN PROVENCE

THE LAND OF LIGHT



GROUP SALES DEPARTMENT

Guided tours, excursions, stays, seminars & incentives and tailor-made offers for mini-groups and groups.

5 GOOD REASONS

to trust us

1. We are experts on our territory.
2. We have a network of carefully selected partners.
3. A single person of contact from the design of your tour to the final billing.
4. We offer tailor-made services according to your wishes and expectations.
5. We have our own registration number and a financial guarantee.

The advantages of the service :

- A team of guides and field professionals specialised in the region.
- Negotiated rates.
- Personalized advice.
- A quick response adapted to your needs.
- One or more free estimates.
- Documentation at your disposal.



Your privileged interlocutor

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Registration number Atout France n°IMO13210002



GUIDED TOURS

DISCOVER AN EXCEPTIONAL
HERITAGE



HISTORIC CENTER OF SAINT REMY

🕒 1h30 🧑 30 persons

Along the picturesque streets, discover the beauty of the rich architectural heritage of the heart of the city. You will appreciate the small squares embellished with fountains, the remains of the old ramparts and the private mansions.

From 190€



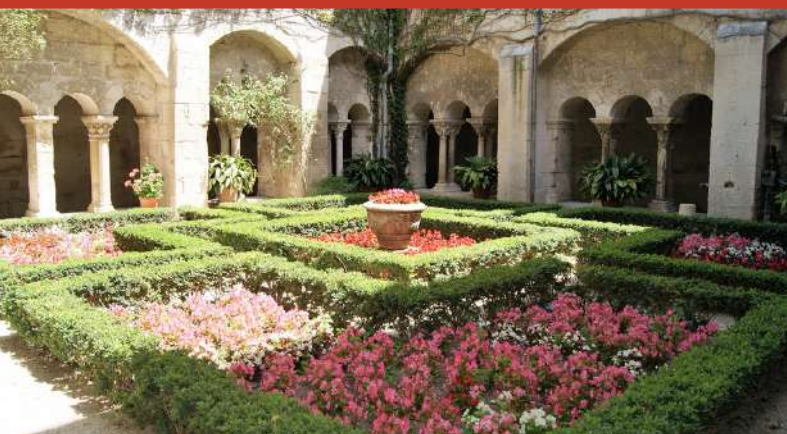
ARCHAEOLOGICAL SITE OF GLANUM

🕒 1h30 🧑 30 persons

Glanum, a splendid Greco-Roman archaeological site nestled in a valley, is home to important religious and civil remains. Outside, you can admire the Mausoleum and the Arch of Triumph.

From 190€ *

*the entrance ticket to the site is not included



VAN GOGH & THE CLOISTER SAINT PAUL DE MAUSOLE

🕒 1h30 🧑 30 persons

Vincent van Gogh Cultural and Tourist Center. A beautiful Romanesque cloister in which the year Van Gogh was interned is recounted. You can visit the reconstruction of his room and the "Van Gogh Field" where you can admire more than 20 reproductions.

From 190€ *

*the entrance ticket to the site is not included



A GOURMET TOUR

🕒 3h00 🧑 15 persons

A sweet and savoury tour to discover the gastronomy of the Alpilles, in the old center of Saint-Rémy-de-Provence. Taste the culinary specialities of the region: olive oils, tapenades, cheeses, candied fruits, chocolates, wines and other flavours.

From 42€ per person



GLANUM "THE PROVENCAL POMPÉI"

🕒 3h00 🧑 30 persons

More than a century of archaeological research on the site of Glanum has made it possible to present the evidence of an exceptional architectural ensemble. During 3 hours, take the time to discover the ancient city and its remains accompanied by a guide.

From 275€ *

*the entrance ticket to the site is not included



SAINT-RÉMY IN THE TIME OF NOSTRADAMUS

🕒 1h30 🧑 30 persons

Michel de Nostredame, better known as Nostradamus, was a Renaissance physician, born in Saint-Rémy-de-Provence on 14 December 1503 : a tourist circuit that retraces the history of this illustrious character. You will discover the rich remains of the Renaissance heritage.

From 190€



ESTRINE MUSEUM

🕒 1h30 🧑 30 persons

Dive into the heart of 20th and 21st century painting and graphic art and discover a multimedia educational space devoted to the life and work of the painter Van Gogh. The museum is located in a private mansion built in 1748, a true jewel of Provençal architecture.

From 190€ *

*the entrance ticket to the site is not included



ALPILLES MUSEUM

🕒 1h30 🧑 15 persons

Behind its Renaissance façade, the Alpilles museum offers a walk through time and space, highlighting its rich and varied collection. A regional ethnological museum refurbished in a contemporary style, established in the magnificent Hotel Mistral of Mondragon.

From 190€ *

*the entrance ticket to the site is not included



HISTORICAL CENTER OF FONTVIEILLE

🕒 2h00 🧑 30 persons

Nestled in the hollow of its white stone quarries, Fontvieille will charm you with its ancient treasures, witnesses of an ancestral know-how. You can also visit the Castle of Montauban, a museum dedicated to the history of the village.

From 190€ *

*the entrance ticket to the site is not included

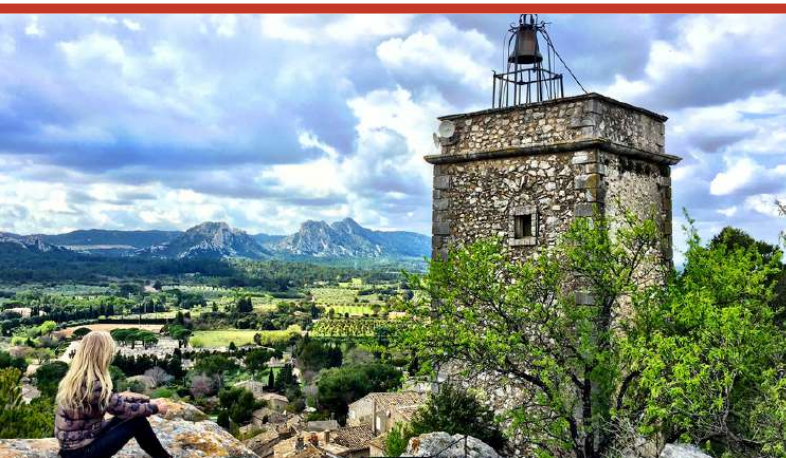


THE WINDMILL TRAIL

🕒 1h30 🧑 30 persons

Fontvieille is above all a land of mills: wind, water, oil and flour. Discover the four windmills of Fontvieille, the Sourdon mill, the Alphonse Daudet mill, the Ramet mill and the Tissot-Avon mill.

From 190€

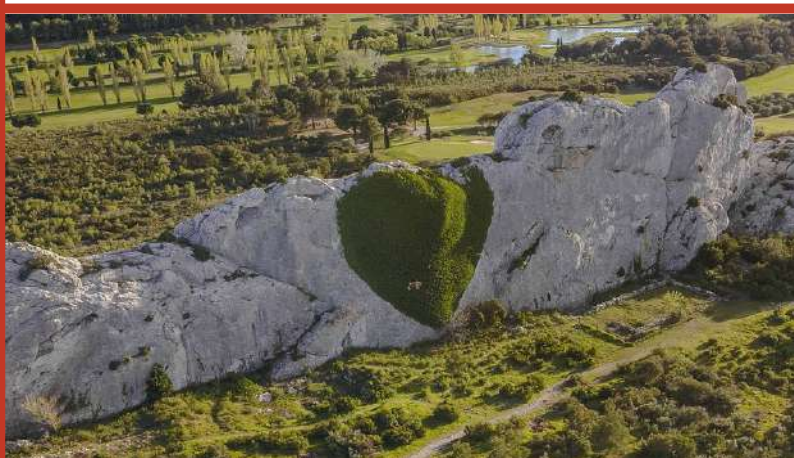


EYGALIÈRES, A VILLAGE OF CHARACTER

🕒 1h30 🧑 30 persons

You will discover a village full of charm which has managed to preserve its authenticity. Eygalières has beautiful houses with carved doors. The main street goes up to the old village, passing by the church, you will reach the ruins of the castle and the Saint-Laurent church.

From 190€



THE OPPIDUM OF THE CAISSES OF JEAN-JEAN

🕒 1h30 🧑 30 persons

Discover the ancient fortified Gallic village of the Alpilles, located in the commune of Mouriès. It is an oppidum situated at the top of a rocky spur, in a basin surrounded to the north and south by steep limestone cliffs, which meet to the east to form an acropolis.

From 190€



LES BAUX-DE-PROVENCE, MEDIÉVAL CITY

🕒 1h30 🧑 30 persons

Head for the prestigious City of Les Baux-de-Provence, a medieval village classified as one of the Most Beautiful Villages in France. The citadel has a rich architectural heritage and dominates as far as the eye can see the sumptuous thousand-year-old landscapes planted with vines and olive trees.

From 190€

THE CASTLE OF LES BAUX-DE-PROVENCE

🕒 1h30 🧑 30 persons

Do you know the history of the Castle of Les Baux-de-Provence ? Located on a rocky spur in the heart of the Alpilles, the castle offers an exceptional panorama of Provence. Discover the tumultuous and chaotic past of the Lords of Les Baux and their medieval fortress.

From 190€ *

*the entrance ticket to the site is not included



PACK OFFER TWO GUIDED TOURS

🕒 3h00 🧑 30 persons

Possibility of combining two guided tours in a row, for 3 hours, with a guide. Choice of visits to the villages of Saint-Rémy-de-Provence, Fontvieille and Les Baux-de-Provence.

Example : visit to the archaeological site of Glanum and the center of Saint-Rémy-de-Provence.

From 275€

COMBINE YOUR CUSTOMISED DAY

Choose a **private guided tour** + **an activity** from all our offers, with the option of lunch in a restaurant.

You can have a private guide with you throughout the day.

Find all our activities we offers on page 28.

Quotation on request



VISITS AND WORKSHOPS

SHARE AN EXPERIENCE IN A
HISTORIC SITE



MONASTERY SAINT PAUL + PAINTING ART CLASS

Guided tour of the Monastery of Saint Paul de Mausole, cultural and tourist center of Vincent van Gogh, followed by a painting workshop about the famous artist.

- Duration : **3h30** (from april to september)
- Up to 20 persons

From 47€ per person



ALPILLES MUSEUM + GRAPHIC ART WORKSHOP

Guided tour of the Alpilles Museum, an ethnological museum that traces the historical heritage of Saint-Rémy-de-Provence and its region, followed by a graphic art workshop.

- Duration : **3h30**
- Up to 8 persons

From 40€ per person



CARRIÈRES DES LUMIÈRES + WORKSHOP INTRODUCTION TO SCULPTURE

Visit of the monumental quarries in the Val d'Enfer with the projection of an audiovisual show, an extraordinary immersion in art and music. Followed by an introductory workshop on sculpture with the white limestone of Les Baux.

- Duration : **3h30**
- Up to 10 persons

From 45€ per person



OUR EXCURSIONS

MEETING IN THE HEART OF
PROVENCE

THE MOST BEAUTIFUL VILLAGES

58€/pers.

Based on : 20 persons

Validity : all year round

- 9.00 am** Guided tour of Saint-Rémy-de-Provence
- 11.00 am** Guided tour of the village of Eygalières
- 12.00 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 2.30 pm** Guided tour of the City Les Baux-de-Provence
- 4.00 pm** Guided tour of the village of Fontvieille
- 5.30 pm** End of our services

OUR PRICES INCLUDE :

- . Guided tours of each village with a private guide
- . Lunch in a restaurant (3 courses, 1/4 wine and coffee)

OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)

UNAVOIDABLE



GASTRONOMY



THE DELICIOUS ALPILLES

69€/pers.

Based on : 20 persons

Validity : all year round

- 9.30 am** Visit to the Lilamand confectionery
- 11.00 am** Visit to a cheese farm or an apiary
- 12.00 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 2.30 pm** Visit to an olive mill
- 4.00 pm** Visit to a wine estate
- 5.00 pm** End of our services

OUR PRICES INCLUDE :

- . Visits and tastings at our local producers
- . Lunch in a restaurant (3 courses, 1/4 wine and coffee)

OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)

WANT TO BE IN NATURE

FROM :

7.50€/pers.

Based on : 20 persons
Validity : all year round

Go for a hike in the heart of the Alpilles regional natural park, accompanied by a guide. Sporty or botanical hike according to your choice. Several departures possible from Saint-Rémy-de-Provence, Eygalières, Fontvieille, les Baux-de-Provence and Aureille.

*Possibility to taste local products at the end of the walk.

From 20.00€ per person

OUR PRICES INCLUDE :

. The walk accompanied by a sports guide

OUR PRICES DO NOT INCLUDE :

. Supplement for Sundays and public holidays: +2.50€/pers.
. Transport (possibility on request)

UNAVOIDABLE



UNAVOIDABLE



4 SIGHTSEEING OF THE ALPILLES

76€/pers.

Based on : 20 persons
Validity : from March to November

- 9.30 am** Visit guided of the archaeological site Glanum
- 11.45 am** Visit to the chapel of St. Sixte
- 12.30 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 3.00 pm** Visit to the Carrières des Lumières
- 4.30 pm** Visit to Alphonse Daudet's mill trail
- 5.30 pm** End of our services

OUR PRICES INCLUDE :

. Guided tours of each monument with a guide
. Entrance fees for the Glanum site and the Carrières des Lumières
. Lunch in a restaurant (3 courses, 1/4 wine and coffee)

OUR PRICES DO NOT INCLUDE :

. Supplement for Sundays and public holidays: +2.50€/pers.
. Transport (possibility on request)

WINE TOUR IN THE ALPILLES

97€/pers.

Based on : 20 persons
Validity : all year round

- 9.30 am** Visit to a wine estate n°1
- 11.00 am** Visit to a wine estate n°2
- 12.00 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 2.30 pm** Visit to a wine estate n°3
- 4.00 pm** Visit to a wine estate n°4
- 5.00 pm** End of our services

OUR PRICES INCLUDE :

- . Visits and tastings of wine estates
- . Lunch in a restaurant (3 courses, 1/4 wine and coffee)

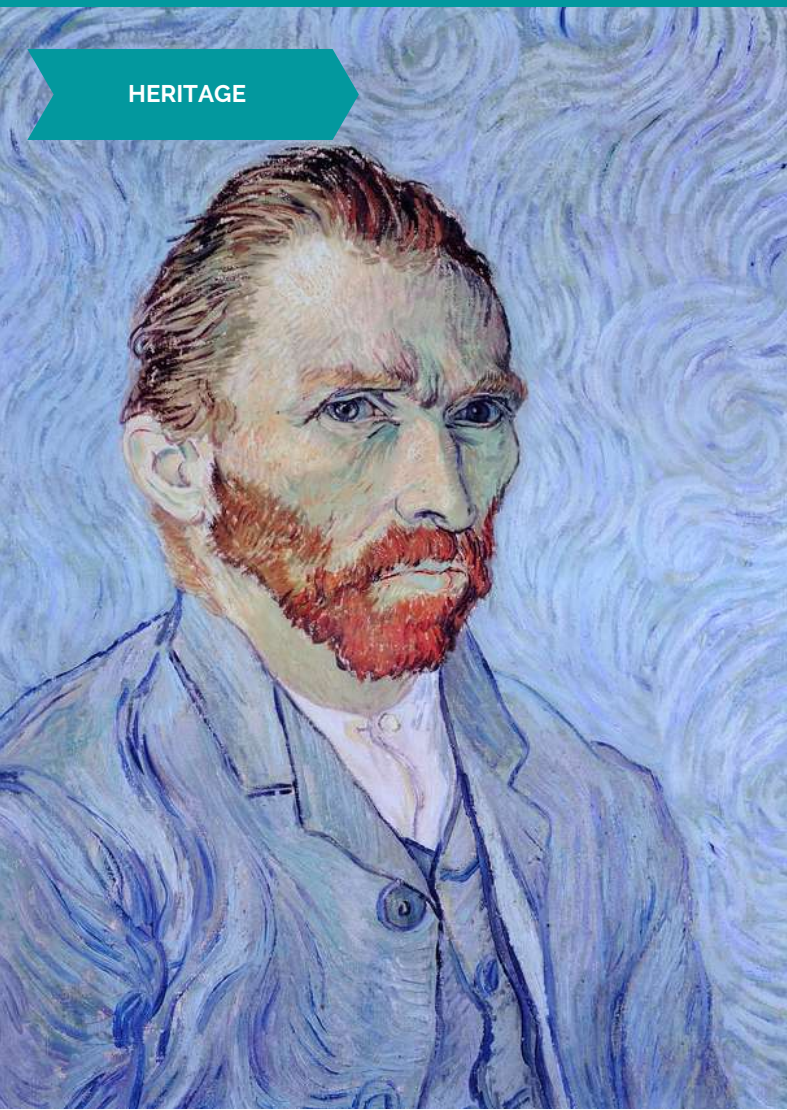
OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)

GASTRONOMY



HERITAGE



VAN GOGH IN PROVENCE

63€/pers.

Based on : 20 persons
Validity : from February to December

- 9.00 am** Visit guided of Arles about Van Gogh
- 12.00 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 2.30 pm** Walk around the mill designed by Vincent van Gogh in Fontvieille
- 3.45 pm** Visit to the Monastery of Saint Paul de Mausole, which recalls the year when the artist was interned there
- 5.30 pm** End of our services

OUR PRICES INCLUDE :

- . Guided tours of each village with a guide
- . Entrance fees for the Monastery Saint Paul de Mausole
- . Lunch in a restaurant (3 courses, 1/4 wine and coffee)

OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)



VAN GOGH IN SAINT-RÉMY

94€/pers.

Based on : 20 persons
Validity : from March to November

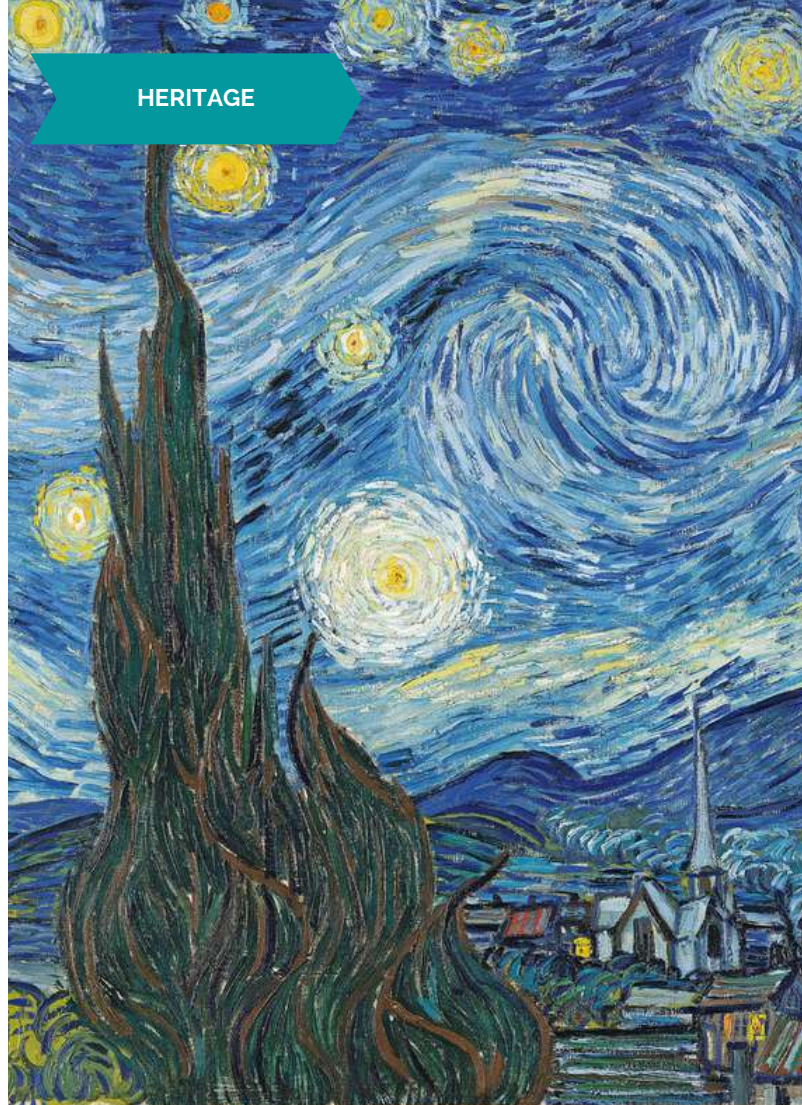
- 10.00 am** Visit of the Estrine Museum
- 11.15 am** Visit of the Monastery Saint Paul de Mausole
- 12.30 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 2.45 pm** Painting workshop around Van Gogh
- 5.00 pm** End of our services

OUR PRICES INCLUDE :

- . Guided tours of sites and museums with a guide
- . Entrance fees to sites and museums
- . The painting workshop
- . Lunch in a restaurant (3 courses, 1/4 wine and coffee)

OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)



HERITAGE

NATURE



ALPILLES 100% ECO-FRIENDLY

87€/pers.

Based on : 20 persons
Validity : all year round

- 9.30 am** Ride with electric bike in the heart of the Alpilles natural park with a guide
- 12.30 am** Picnic in the Alpilles
- 2.30 pm** Visit to the Sentiers de l'Abondance gardens in Eygalières
- 3.30 pm** Discovery workshop on the theme of plants and natural cosmetics
- 5.00 pm** End of our services

OUR PRICES INCLUDE :

- . The bike ride with a guide
- . Visit to the gardens and workshop at the Sentiers de l'Abondance
- . The Picnic

OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)

THE BEAUTIFUL CAMARGUE

86€/pers.

Based on : 20 persons
Validity : all year round

- 9.30 am** Visit of the Domaine de Méjanès, ride in a small train and visit the manade of bulls
- 12.00 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 2.00 pm** Visit of the Mas de la Cure and discovery of the manade of Camargue horses
- 4.30 pm** Visit to the village of Saintes-Maries-de-la-Mer
- 5.30 pm** End of our services

OUR PRICES INCLUDE :

- . The visits of the Domaine de Méjanès and the Mas de la Cure
- . Lunch in a restaurant (3 courses, 1/4 wine and coffee)

OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)

UNAVOIDABLE



UNAVOIDABLE



IN THE HEART OF THE LUBERON

64€/pers.

Based on : 20 persons
Validity : all year round

- 9.30 am** Visit guided of the Abbey of Sénanque
- 11.15 am** Visit to the village of Gordes
- 12.30 am** Lunch at restaurant
3 courses, 1/4 wine and coffee included
- 3.00 pm** Visit to the village of Roussillon and walk on the ochre trail
- 5.00 pm** End of our services

OUR PRICES INCLUDE :

- . Guided tours of each village with a guide
- . Entrance fees of the Abbey of Sénanque
- . Lunch in a restaurant (3 courses, 1/4 wine and coffee)

OUR PRICES DO NOT INCLUDE :

- . Supplement for Sundays and public holidays: +2.50€/pers.
- . Transport (possibility on request)



A woman wearing a wide-brimmed hat and a bikini is sitting in a large, clear blue swimming pool. The pool is surrounded by lush green trees and bushes. In the background, there are rugged mountains under a clear blue sky. A yellow banner is overlaid on the top left of the image.

OUR STAYS

ENJOY AN UNFORGETTABLE
HOLIDAY



ALPILLES EXPRESS

2 DAYS / 1 NIGHT

Discover the art of living in Provence, visit the most beautiful villages of Alpilles in Provence.

DAY 1

09.00 am : Guided tour of the center of Saint-Rémy-de-Provence and the archaeological site of Glanum

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Fontvieille and the mill path with the Castle of Montauban

5.30 pm : End of our services and return to the hotel

DAY 2

09.00 am : Visit of Mouriès and an olive growing estate with tasting of local products

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Les Baux-de-Provence and entrance to the Carrières des Lumières

5.30 pm : End of our services



256€/pers.

Based on : 20 persons

Validity : all year round

OUR PRICES INCLUDE :

- Guided tours of each village with a guide
- Entrance fees to museums and sites
- Visit and tasting at the olive growing estate of Mouriès
- 2 lunches and 1 dinner (3 courses, 1/4 wine and coffee included)
- 1 night in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)





ALL THE ALPILLES IN A BIG TOUR

3 DAYS / 2 NIGHTS

Discover our picturesque villages, real postcards of Provence, stroll on one of our beautiful Provençal markets and taste local products.

DAY 1

09.00 am : Guided tour of the center of Saint-Rémy-de-Provence and the archaeological site of Glanum

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Eygalières and visit of a wine estate with wine tasting

5.30 pm : End of our services and return to the hotel

DAY 2

09.30 am : Stroll through one of our Provençal markets and tasting of local products around lavender

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Fontvieille, with the mill path and visit of the Castle of Montauban

5.30 pm : End of our services and return to the hotel

DAY 3

09.00 am : Walk on the path of the Caisses de Jean Jean in Mouriès and visit and tasting of an oil mill

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Les Baux-de-Provence and entrance to the Carrières des Lumières

5.30 pm : End of our services

432€/pers.

Based on : 20 persons

Validity : all year round

OUR PRICES INCLUDE :

- Guided tours of each village with a guide
- Entrance fees to museums and sites
- Visits and tastings at local producers
- 3 lunches and 2 dinners (3 courses, 1/4 wine and coffee included)
- 2 nights in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)



DELICIOUS ALPILLES

2 DAYS / 1 NIGHT

Treat yourself to a sunny Provencal gastronomy and taste our local products, an explosion of flavours... And learn to cook with one of our best chefs.

DAY 1

09.00 am : Gourmet visit in the center of Saint-Rémy-de-Provence and tasting of local products

12.00 am : Lunch at the restaurant

2.30 pm : Visit of an oil mill and oil tasting

4.00 pm : Visit of an apiary and honey tasting

5.00 pm : End of our services and return to the hotel

DAY 2

09.30 am : Tasting of lavender products from the Château de la Gabelle in Saint-Rémy-de-Provence

10:30 am : Cooking lesson with a chef and preparation of 3 dishes

12.30 pm : Lunch with the chef

2.30 pm : Visit of a wine estate and wine tasting

4.00 pm : Visit of a cheese factory and tasting

5.00 pm : End of our services

352€/pers.

Based on : 12 persons

Validity : all year round

OUR PRICES INCLUDE :

- The gourmet tour with a guide
- Visits and tastings at all our local producers
- Cooking class with a chef and lunch
- 1 lunch and 1 dinner (3 courses, 1/4 wine and coffee included)
- 1 night in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)



ALPILLES 100% NATURE

2 DAYS / 1 NIGHT

Total immersion in the Alpilles regional nature park, accompanied by a sports guide to discover an exceptional natural heritage and enjoy the sensations.

DAY 1

09.30 am : Bike ride with a guide departure from Saint-Rémy-de-Provence or Eygalières

12.30 pm : Picnic in the heart of the Alpilles

2:00 pm : Walking tour accompanied by a guide followed by a tasting of local products

5.00 pm : End of our services and return to the hotel

DAY 2

09.30 am : Walking tour accompanied by a guide to discover the heart of the Caisses de Jean-Jean in Mouriès

12.30 pm : Lunch at the restaurant

3.00 pm : Horse riding in the middle of olive trees and vineyards to discover magnificent landscapes

5.00 pm : End of our services

312€/pers.

Based on : 12 persons

Validity : all year round

OUR PRICES INCLUDE :

- Guided bike rides
- Hiking with a guide
- Horseback riding
- 1 lunch and 1 dinner (3 courses, 1/4 wine and coffee included)
- 1 night in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)



ALPILLES & LUBERON

3 DAYS / 2 NIGHTS

Visit with a guide the most beautiful villages of the Alpilles and the Luberon. Discover the region's must-see sites and enjoy an exceptional panorama.

DAY 1

09.00 am : Guided tour of the center of Saint-Rémy-de-Provence and the archaeological site of Glanum

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Eygalières and visit of a wine estate with wine tasting

5.30 pm : End of our services and return to the hotel

DAY 2

09.30 am : Guided tour of the village of Fontvieille, with the mill path and visit of the Castle of Montauban

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Les Baux-de-Provence and entrance to the Carrières des Lumières

5.30 pm : End of our services and return to the hotel

DAY 3

09.30 am : Visit of the Abbey of Sénanque

11.15 am : Visit of the village of Gordes

12.30 pm : Lunch at the restaurant

3.00 pm : Visit of Roussillon and the Ochre trail

5.00 pm : End of our services

433€/pers.

Based on : 20 persons

Validity : all year round

OUR PRICES INCLUDE :

- Guided tours of each village with a guide
- Entrance fees to museums and sites
- Visit and tasting at the winery
- 3 lunches and 2 dinners (3 courses, 1/4 wine and coffee included)
- 2 nights in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)



ALPILLES & CAMARGUE

3 DAYS / 2 NIGHTS

Visit with a guide the most beautiful villages of the Alpilles and discover the Camargue regional nature park, with its fauna and flora. A stay between culture and nature awaits you.

DAY 1

09.00 am : Guided tour of the center of Saint-Rémy-de-Provence and the archaeological site of Glanum

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Eygalières and visit of a wine estate with wine tasting

5.30 pm : End of our services and return to the hotel

DAY 2

09.30 am : Guided tour of the village of Fontvieille, with the mill path and visit of the Castle of Montauban

12.00 am : Lunch at the restaurant

2.30 pm : Guided tour of the village of Les Baux-de-Provence and entrance to the Carrières des Lumières

5.30 pm : End of our services and return to the hotel

DAY 3

09.30 am : Visit of the Domaine de Méjanès, ride in a small train and visit the manade of bulls

12.00 am : Lunch at the restaurant

2.00 pm : Visit of the Mas de la Cure and discovery of the manade of Camargue horses

4.30 pm : Visit of the village of Saintes-Maries-de-la-Mer

5.30 pm : End of our services

457€/pers.

Based on : 20 persons

Validity : all year round

OUR PRICES INCLUDE :

- Guided tours of each village with a guide
- Entrance fees to museums and sites
- Visit and tasting at the winery
- 3 lunches and 2 dinners (3 courses, 1/4 wine and coffee included)
- 2 nights in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)



CHRISTMAS IN PROVENCE

3 DAYS / 2 NIGHTS

Experience for a weekend the magic of Provençal Christmas, with local traditions such as the "Gros Souper", a lean meal finished with 13 desserts. And also listen to the stories of a storyteller in front of the fireplace.

DAY 1

5.00 pm : Arrival at the hotel in the late afternoon and installation in the rooms

6.00 pm : Welcome drink

7.00 pm : Dinner at the hotel

8.30 pm : Evening of Provençal tales in front of the fireplace and Cacho-Fio ceremony

DAY 2

09.00 am : Visit and shows at the Carrières des Lumières in Baux-de-Provence, followed by a visit to the Petite Provence du Paradou, santon museum.

12.00 am : Lunch at the hotel

2.30 pm : Stroll on a Christmas market in one of the villages of the Alpilles or in the surroundings

7.30 pm : "Gros Souper" dinner, followed by the traditional 13 desserts

DAY 3

09.00 am : Breakfast and departure from the hotel

10.30 am : Guided tour of the village of Saint-Rémy-de-Provence

12.00 am : End of our services

497€/pers.

Based on : 10 persons (if more people, quote on request)

Validity : week-ends from 11/11/2023 to 23/12/2023

OUR PRICES INCLUDE :

- Activities and guided tour of Saint-Rémy-de-Provence with a guide
- Entrance fees to museums and sites
- Evening of Provençal tales
- Meals at the hotel (3 courses, 1/4 wine and coffee included) + "Gros Souper" dinner
- 2 nights in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)



CULTURE OF THE OLIVE TREE

3 DAYS / 2 NIGHTS

Olive oil, the green gold of the Alpilles... Land of the olive tree, the olive growing tradition goes back a long way. Discover an ancestral know-how and taste oils of an exceptional flavour.

DAY 1

5.00 pm : Arrival at the hotel in the late afternoon and installation in the rooms

6.00 pm : Welcome aperitif and explanation of the secrets of production and tasting of the oils with a Master Millers.

7.30 pm : Dinner at the hotel in front of the fireplace with dishes and flavours based on new olive oil

DAY 2

10.00 am : Olive picking in the hotel grounds, followed by a weighing contest

12.00 am : Lunch at the hotel

2.30 pm : Visit to an oil mill and tasting

7.30 pm : Dinner at the hotel

DAY 3

09.00 am : Breakfast and departure from the hotel

10.30 am : Guided tour of the village of Saint-Rémy-de-Provence

12.00 am : End of our services

497€/pers.

Based on : 10 persons (if more people, quote on request)

Validity : from the end of October to the end of November

OUR PRICES INCLUDE :

- Activities and guided tour of Saint-Rémy-de-Provence with a guide
- Visit and tasting of an oil mill
- Meals at the hotel (3 courses, 1/4 wine and coffee included)
- 2 nights in a 3* hotel, standard double room, breakfast included

OUR PRICES DO NOT INCLUDE :

- Transport
- Sunday and public holiday supplement
- Single room supplement or upgrade
- Tourist tax (to be paid on site)

UNUSUAL ACTIVITIES



DISCOVER THE ALPILLES
IN A DIFFERENT WAY



SADDLING UP IN THE ALPILLES

Ride a horse through the Alpilles regional nature park and go off the beaten track with an equestrian instructor.

- Tour for 2h : from 50€
- Tour for a half-day + picnic : from 130€

From 4 to 10 persons maximum (if more people, quote on request)
Validity : all year round

From 50€ per person



OLIVE TREE TO KNIFE WORKSHOP

Make your own 100% French olive wood knife or object in the heart of Provence, with Dominique, artisan d'art !

You will start by choosing the right olive wood. Then, by following Dominique's steps and advice, you will make your object, made to measure and to your image.

- Table/kitchen knife workshop (3h-4h) : 118€/pers.
- Olive wood object workshop (3h) : 95€/pers.

From 3 to 10 persons maximum (if more people, quote on request)
Validity : all year round

From 95€ per person



HIKING IN THE NATURE

Go for a walk in the heart of the Alpilles regional nature park, accompanied by a guide and discover the magnificent views of the massif.

- Walk for 1h to 6h
- Circuits in several villages of your choice
- Tasting of local products : from 20€/pers.

From 4 to 30 persons maximum (if more people, quote on request)
Validity : all year round

From 7.50€ per person



PAINTING WORKSHOP AROUND VAN GOGH

"Paint on the motif of Van Gogh", take part in a painting workshop supervised by a professional, who will teach you the secrets and techniques of the famous painter.

- Outdoor painting workshop, on an easel
- Duration : 2h
- Material provided

From 6 to 20 persons maximum (if more people, quote on request)

Validity : from April to October

From 32€ per person



PRIVATE VISIT OF CARRIÈRES DES LUMIÈRES

Once the Carrières are closed to the public, treat yourself to an exclusive immersion in art and music. Discover the digital exhibitions with a glass of champagne.

- Visit of the Carrières + glass of champagne
- Possibility of a cocktail party after the visit (quote on request)

From 15 persons minimum (if less people, quote on request)

Validity : from March to October

From 59€ per person



YOGA CLASS IN THE ALPILLES

Need to let go? Charlotte proposes unusual yoga workshops in the heart of the Alpilles mountains. Experience an unforgettable moment and recharge your batteries in natural surroundings for a moment of well-being.

- Yoga and candle making workshop : 80€/pers.
- Yoga class in the Alpilles : from 25€/pers.
- Possibility of providing an aperitif after the class (on request)

From 6 to 20 persons maximum (if more people, quote on request)

Validity : from April to October

From 25€ per person



BICYCLE OR SCOOTER RIDE IN NATURE

Enjoy a new eco-tourism experience with 100% electric bikes or scooters. Accompanied by a guide, you will ride through the most beautiful landscapes of the Alpilles.

- Tour from 1h to 3h
- Picnic option (on request)

From 6 to 30 persons maximum
Validity : all year round

From 45€ per person



ROAD TRIP IN A VINTAGE CAR

Discover the Alpilles on board vintage cars. In 2CV, Mehari, Combi Van and Beetle, explore many horizons. Get your fill of sensations !

- Half day or full day rental
- Several possible tours and roadbook creation
- Delivery of vehicles where you want

From 2 to 170 persons maximum
Validity : all year round

From 132€ per person



Les suspects :



GAME : INTRIGUE IN THE ALPILLES

Who destroyed the Carreto Ramado? Unmask the culprit as quickly as possible so that the cart can make its parade, and set off on an adventure in the early 19th century. This puzzle game is accessible to all and is designed to help you discover the heritage of the Alpilles in a fun way.

- Duration : all day
- Departure from Saint-Rémy-de-Provence
- Option of lunch in a restaurant or picnic

From 4 to 30 persons maximum
Validity : all year round

Price : 12€ the set



COOKING CLASS WITH A CHEF

Learn with a chef all the secrets of Provençal gastronomy. From the product on the market to the plate, become a chef yourself for a morning and then enjoy your dishes.

- 3-course cooking class : from 105€/pers.
- 5-course cooking class + market tour : from 175€/pers.

From 6 to 12 persons maximum

Validity : all year round

From 105€ per person



FLORAME COSMETIC WORKSHOP

Florame, an expert in aromatherapy and organic cosmetics, was founded in Saint-Rémy-de-Provence in 1990. Come and discover our world of beauty and essential oils by participating in a workshop.

- Product design workshop 1h30 : 30€/pers.
- Workshop universe of essential oils 2h30 : 45€/pers.
- Personalized routine workshop 1h30 : 30€/pers.

From 3 to 6 persons maximum

Validity : all year round

From 30€ per person



VISIT TO AN OLIVE GROVE

Discover the culture of the olive tree, an ancestral tradition in an olive grove in the heart of the Alpyes. Located in Mouriès, the first olive-growing commune in France, surrounded by more than 90,000 olive trees, the olive growers are waiting for you to share their passion and discover the green gold of the Alpyes.

- Visit of 3h
- Tasting of olive oils and local products

From 6 to 40 persons maximum

Validity : all year round

From 14€ per person



RIDE A VELORAIL IN THE ALPILLES

It is in the heart of the landscapes painted by Van Gogh and at the foot of the Abbey of Montmajour that you will live the unique experience of the velorail. You will pedal on an old historical railway line inaugurated in 1875.

- Duration of the tour 1h30
- Departure from the village of Fontvieille

From 6 to 60 persons maximum
Validity : all year round

From 12€ per person



VISIT TO A PRODUCER : CHEESE FACTORY

In the land of Mr Seguin's goat, the Mas Laferrière is the production site of the "Fromagerie des Alpilles". Surrounded by meadows in the middle of which you can see the white goats, this family business, born in 1981, has been able to impose itself by the quality and the originality of its products.

- Visit of 1h
- Goat's cheese tasting

From 6 to 50 persons maximum
Validity : all year round

From 11€ per person



DISCOVERING THE WORLD OF BEES

Come and visit the Alpilles apiary, beekeepers for 5 generations in Saint-Rémy-de-Provence. You will learn about the role of bees in pollination and all the secrets of honey production.

- Visit of 1h
- Tasting of honey and derived products

From 6 to 30 persons maximum
Validity : all year round

From 5.50€ per person



LAVENDER WORKSHOP

Immerse yourself entirely in the world of lavender and take part in a workshop to discover this emblematic fragrant flower and enjoy all the charms of fine lavender.

- Crown workshop 2h : 20€/pers.
- Bath bomb + scrub workshop 2h : 25€/pers.
- Lavender spindle workshop (in season) 3h : 65€/pers.

From 6 to 15 persons maximum
Validity : all year round

From 20€ per person



PAINTBALL & LASER-GAME

In an exceptional setting in the middle of nature, in the heart of the Alpilles park, come and enjoy an adrenaline rush without any risk. Paintball and laser-game activities are offered on 8 themed fields, for a fun and relaxing moment.

- Paintball package 1h : from 20€/pers.
- Laser-game package from 1h to 2h : from 15€/pers.
- Possibility to picnic on site

From 10 to 100 persons maximum
Validité : all year round

From 15€ per person



VISIT OF A REMARKABLE GARDEN

Come and discover a haven of serenity and freshness in this extraordinary garden of 4.5 hectares. With more than 300 species of bamboo, different varieties of trees and flowers. Bambous en Provence will amaze your senses throughout the visit commented by the creator of the garden.

- Visit guided of the garden 2h
- Possibility to picnic on site

From 10 to 50 persons maximum
Validity : from March to October

From 7€ per person



VISIT TO A CAMARGUE MARE FARM

Visit a Camargue mare farm with Caroline, who will explain her activity and watch one of her mares being milked. A wonderful journey around the horse awaits you. Tasting of products made from mare's milk.

- Visit of the farm 1h30-2h
- Presentation of cosmetic and culinary products

From 6 to 60 persons maximum
Validity : from January to October

From 12€ per person



PLANTS WORKSHOP

A journey to the heart of plants, a walk through the gardens to discover a plant world full of medicinal and aromatic plants, both wild and cultivated. Workshops to learn the basics of natural cosmetics, herbalism and aromatherapy.

- Visit of the gardens 1h
- Workshop 2h-3h
- Tasting of plant-based drink.

From 6 to 20 persons maximum
Validity : all year round

From 17.50€ per person



VISIT OF A HERD OF BULLS

The manadier opens the doors of his Camargue bull farm at the foot of the Alpilles. Visit the herd in a cart with detailed explanations. On returning from the visit, share a convivial moment and taste some bull cooked meats.

- Visit of the farm 2h
- Tasting of local products

From 6 to 40 persons maximum
Validity : all year round

From 13€ per person

An aerial photograph of a golf course. In the foreground, a large, grey, craggy rock formation features a large, heart-shaped topiary made of dense green foliage. The background shows a lush green golf course with several holes, a winding path, and a small pond surrounded by trees. The overall scene is bright and scenic.

100% TAILOR-MADE

CHOOSE A PROGRAMME
THAT SUITS YOU



YOUR STAY 100% TAILOR-MADE

OUR GROUP SALES DEPARTMENT TAKES CARE OF EVERYTHING :

Accommodation, activities, catering, transport...

Choose a visit with an activity or a day trip with accommodation. Here everything is possible to spend a pleasant stay under the magnificent sun of the Alpilles.

- 1. Discuss your project with our regional specialist**
- 2. Build your itinerary together according to your wishes and your budget**
- 3. Choose from our experiences and accommodations**

WHAT DO YOU DESIRE ?

Hiking

Heritage

Provençal markets

Guided tours

Nature

Wines

Unusual activities

Gastronomy & Terroir

Picturesque villages

Culture

Please note : Application fee for the organisation of your stay : 15€.



A WIDE CHOICE IS AVAILABLE TO YOU...

Travel differently with Alpilles en Provence !

ACTIVITIES

- Guided tours
- Hiking
- Discovery of an oil mill
- Visit to a wine estate
- Bike or scooter rides
- Plant workshops, garden visits
- Discovery of a producer
- Horse riding
- Painting workshop
- Cooking class with a chef
- Vintage car ride
- Visit to a manade
- Cosmetic workshop
- Yoga class
- Paintball, laser game
- Unusual visit...

TRANSPORTS

- Private cars with driver
- Transfers or provision of vans, minibuses or coaches from 8 to 61 seats

ACCOMMODATION

- 2 to 5 star hotels
- Tourist residences
- Campsites
- Luxury villas

CATERING

- Gastronomic restaurants
- Traditional restaurants
- Catering services
- Cooking courses
- Outdoor picnics
- Country buffets
- Unusual dinners





BUSINESS DESTINATION

ORGANISE YOUR EVENTS
IN THE ALPILLES



COMBINING WORK AND RELAXATION

The Alpilles en Provence Tourist Office can help you to organise your professional event.

Business meeting, study day, seminar, incentive, team building, gala evening... Our receptive service will assist you in managing your project.

Our services :

➤ Management of the event

- Search for the place for your meeting
- Turnkey proposal : "Business Packages"
- Organisation of accommodation

➤ Management of the accommodation

- Preparation of the hotel offer
- Availability search
- Hotel booking
- Rooming list edition

➤ Management of leisure & events

- Proposal of activities: guided tours, excursions...
- Welcome parties, business dinners
- Gala evenings, special evenings in exceptional locations



STUDY DAYS & SEMINARS

Between meeting and team building !

Organise your study day or seminar in the Alpilles, you can offer your employees a relaxing setting, ideal for combining work, relaxation, reflection and communication.

Choose your working environment among our meeting rooms in a beautiful hotel, a museum or a wine estate. We offer you several fun activities according to your wishes for a successful day of study or seminar.

- **Our meeting places**

Hotels

Castles

Museums

Wine estates

Provencal farmhouses

Manades of bulls

- **Accommodation & catering**

2 to 5 star hotels

Tourist residences

Campsites

Gastronomic restaurants

Traditional restaurants

Catered services

Open-air picnics

Unusual dinners

- **Tailor-made leisure programmes :**

Guided tours

Sports and leisure activities

Gourmet tours with tasting

Sightseeing tours

Unusual visits and activities

Prestige evenings

Business dinners

Relaxing moments

Private transfers with driver

Quote on request depending on the number of participants



INCENTIVES

Strengthen the links between your collaborators !

Do you want to motivate, energise, challenge or reward your teams ? The organisation of an incentive activity is the best way to meet all these objectives. In the form of a challenge, in teams or individually, all activities are a fun and original way to motivate your teams for a day or a half-day.

Choose from a wide selection of activities :

• Sport :

Horseback riding
Bike or electric scooter rides
Hiking in the Alpilles
Paintball, laser game
Golf initiation
Game of "La Pétanque"

• Cultural :

Guided tour of a picturesque village
Guided tour of a site or museum
Garden visit and plant workshop
Painting workshop
Cosmetic workshop
Discovery of a bull or horse farm

• Gourmet :

Visit to an olive mill
Visit to a wine estate
Discovery of a cheese factory
Discovery of an apiary and honey production
Cooking class with a chef
Tasting of local products

• Unusual :

Private visit of the Carrières des Lumières
Road trip in vintage cars in the Alpilles
Yoga class in the Alpilles
Olive wood knife making workshop
Velorail ride

Quote on request depending on the number of participants



COCKTAILS & GALA EVENINGS

Organise a memorable event : privatise a unique site !
Let yourself be seduced by our exceptional places for your corporate events (business dinners, cocktail parties, concerts...). Share a festive moment in a unique setting and a friendly atmosphere.

Invite your partners, collaborators or clients to a special evening, a way of reinforcing your communication and making an impression.



We offer you 2 exceptional places to organize your parties :

- The Carrières des Lumières in les Baux-de-Provence

For one evening, offer your guests an exceptional journey to the heart of painting. The Carrières des Lumières and their majestic mineral decor will immerse your guests in an incomparable sound and visual experience. To add a touch of originality to your evening, the Carrières des Lumières team offers you its know-how in digital creation to create your custom show.

**Quote on request
(up to 300 persons)**

- The Domaine du Vallon des Glauges in Eyguières

Nestled in the heart of the Alpilles Massif...the Domaine du Vallon des Glauges extends over a majestic and wild territory. It is a magical place that links the site of Eyguières to the Baux-de-Provence and extends from the foot of Mont Menu to the Tour des Opies. The Domaine du Vallon des Glauges offers an environment conducive to the celebration of events. On the first floor overlooking the vineyard, the Domaine has a magnificent reception room with a panoramic terrace overlooking the Alpilles. A unique and relaxing setting that makes each moment rare and precious.

**Quote on request
(up to 130 persons)**





TAILOR-MADE BUSINESS PACKAGES

Our service offers you personalised assistance and tailor-made turnkey products. Let's build together the event you imagine, respecting your needs, your requirements, while suggesting real added value... Combine business meetings and activities for a unique experience in the heart of the Alps and stimulate your collaborators.

You wish to :

- Work a little, a lot, not at all
- Strengthen the cohesion between your collaborators
- Thanking your teams
- Take a breath together to decompress
- Get off to a good start

You are available :

- A half-day
- A day
- Two days or more...

Small or large teams, we adapt to your specific needs and requirements for the success of your study day, seminar, incentive or gala evening, in order to guarantee the satisfaction of your collaborators.
All our proposals are unique and personalised.



ALPILLES EN PROVENCE AT YOUR SERVICE !

A connected Tourist Office

Visit our website : www.alpillesenprovence.com

Our "Group Spaces" heading is full of suggestions and practical information to help you organise your stay.

Follow also our news on social networks :



A question or a quote ?

Contact our group sales department : groupe@alpillesenprovence.com

Request quote is free and reply within 48 hours.

Monday to Friday : 9.00 am to 12.30 pm and 2.00 pm to 5.30 pm

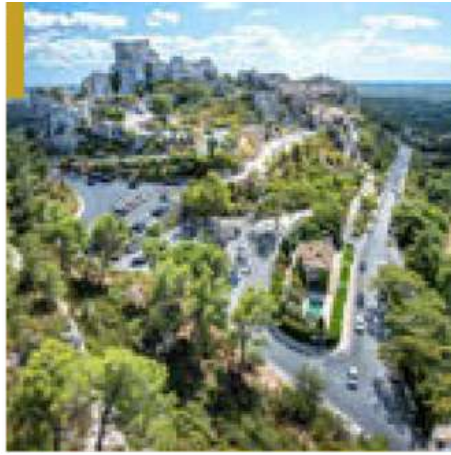
Shopping in the Alpilles

Far from the big brands and shops on the same floor, the villages of the Alpilles offer many unique shops, ready to satisfy the expectations of your customers : craftsmen, art galleries, jewellers, leatherworking, delicatessens and wine cellars...

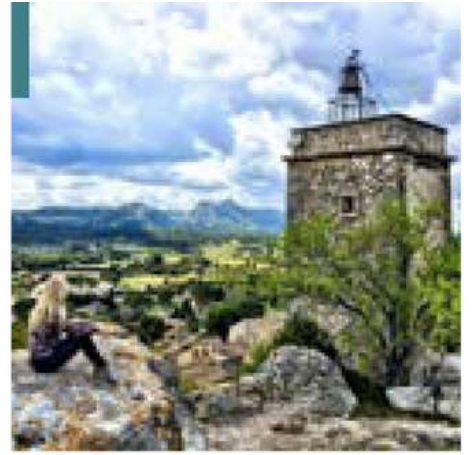
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Your Insta Moments



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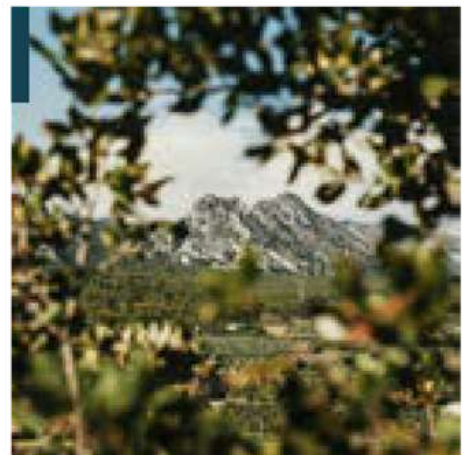
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GENERAL TERMS AND CONDITIONS OF SALE

ARTICLE 1 - GENERAL PROVISIONS

1-1 In accordance with the law of 22 July 2009, local tourism organisations supported by the State, local authorities or their groupings may engage in or assist in the organisation or sale of individual or group travel or stays, services that may be provided in connection with travel or stays, in particular the issuing of transport tickets, the booking of rooms in hotels or tourist accommodation and the issuing of accommodation or catering vouchers, services related to the reception of tourists, in particular the organisation of visits to museums or historical monuments, tourist packages, as well as the organisation and reception of fairs, exhibitions and congresses or related events, provided that these operations include all or part of the above-mentioned services, as long as they make it possible to facilitate the reception or improve the conditions of stay of tourists in their geographical area of intervention. The Tourist Offices are local tourism organisations, which are at the disposal of the service providers and which have signed a mandate agreement with them.

1-2 The present general terms and conditions of sale are valid as from 1 December 2021 and are applicable unless otherwise agreed.

1-3 The fact that the Alpilles en Provence Intercommunal Tourist Office does not avail itself, at a given moment, of one of the provisions of the General Conditions shall not be interpreted as a waiver by itself to avail itself of one of these provisions at a later date.

1-4 In the event that one of the provisions of the General Terms and Conditions of Sale is declared null and void or without effect, this provision shall be deemed to be unwritten, without affecting the validity of the other provisions, unless the provision declared null and void or without effect was essential and decisive.

1-5 The specific conditions of the partners indicated on the description of the service and on the confirmation of the reservation are also applicable to the offer and the supply of the services, according to the same terms as the present general conditions. The act of purchase and/or reservation signifies acceptance of the specific conditions of the partners.

ARTICLE 2 - FORMATION OF CONTRACT

2-1 Reservation : All reservations are firm and definitive except for cancellations under the conditions provided for in article 8 of the present general conditions of sale.

2-2 Written confirmation : The Alpilles en Provence Intercommunal Tourist Office undertakes to confirm to the client, by electronic or paper writing, at the latest before the beginning of the services ordered, the content of the services ordered as well as the general conditions of sale, the address to which he can present his complaints and the conditions relative to the commercial guarantees from which he benefits.

ARTICLE 3 - PRICES

3-1 Prices are indicated in Euros, our prices are net of taxes as our organisation is not subject to VAT (VAT not applicable - Article 239B of the CGI). Additional local taxes payable on site may be imposed by the local authorities (tourist tax, etc.) and are payable by the client. The Alpilles en Provence Intercommunal Tourist Office reserves the right to modify the price of its services at any time and in agreement with the service provider.

3-2 Payment : For all reservations of tourist services, 30% of the total amount of the selected services will be payable at the time of reservation and the balance 30 days before the beginning of the said services. Payment for the services ordered may be made by bank transfer, in cash or by cheque made out to the TRÉSOR PUBLIC.

ARTICLE 4 - SERVICE PROVISION

4-1 The duration of each service shall be as stated in the booking contract. Under no circumstances can the client rely on any right to remain on the premises after the service ends. For the proper performance of certain services, the customer must attend on the specified day at the stated times or contact the service provider directly.

4-2 Products, activities and tourist packages : The indicated timetables must be adhered to in order to guarantee that the service will be provided to a good standard. If a customer is late and gives no notice of his/her expected time of arrival, the booking will only be guaranteed at the service provider's discretion. Where the service provider is required not to wait for late customers, a postponement of the activity will be offered to the customer. If no alternative date can be found, the customer shall be solely liable for his/her lateness and a penalty of 100% of the price of the service will be charged. Certain activities offered by service providers may be cancelled for reasons such as the weather, in the event of force majeure or a stay outside the tourist season, or where the number of participants required for the activity to go ahead is not reached. If any activity is cancelled due to force majeure or the actions of a third party to the contract, under no circumstances can this entitle the customer to receive any compensation from Alpilles en Provence Intercommunal Tourist Office

ARTICLE 5 - SUPPLEMENTS AND CHANGES BY THE CUSTOMER

Any services which are not included in the package must be paid for on the spot. Customers cannot alter the arrangements for their stay without the prior agreement of the Tourist Office. The customer shall pay the full cost of any changes which are not accepted. No refunds shall be issued for unused vouchers.

ARTICLE 6 - ASSIGNMENT OF THE CONTRACT BY THE CUSTOMER

The customer can assign his/her contract to an assignee who meets the same requirements as him/her for provision of the service. In this event, the customer must notify Cassis Tourist Office of his/her decision by way of a recorded-delivery letter no later than seven days before the service is due to commence. The contract must be assigned at cost price. The assignor and the assignee shall be jointly and severally responsible towards the seller for paying the balance of the price and any additional costs incurred as a result of such assignment.

ARTICLE 7 - CHANGES MADE BY THE ALPILLES EN PROVENCE TOURIST OFFICE TO AN ESSENTIAL PART OF THE CONTRACT

In cases where, prior to the date when the service is due to commence, the Tourist Office is obliged to change an essential part of the contract, the customer can, without prejudice to any actions for compensation for any losses suffered, and after being informed of this by the Tourist Office by any means :

-either cancel the contract and obtain an immediate refund of the amounts paid, without penalty, (S)he shall also receive compensation in an amount at least equal to the penalty that (S)he would have incurred if the cancellation had been initiated by him/her on this date as specified in article 8 of these general terms of sale.

-or agree to the change or substitute service offered by the Tourist Office, in which case an addendum to the contract specifying the changes made shall then be signed by the parties.

If the substitute service is less expensive than the service that was ordered, the surplus shall be refunded to the customer after the service has been provided.

ARTICLE 8 - CANCELLATION BY THE CUSTOMER

8-1 In the event of partial cancellation, the price may be adjusted upwards or downwards depending on the services, and any decisions to provide certain services free of charge may be changed as a result. Notice of any full or partial cancellations must be given directly to the enquiries department either by post or email between Monday and Friday except public holidays : Office de Tourisme Alpilles en Provence, Place Jean Jaurès, 13210 Saint-Rémy-de-Provence or by email to groupe@alpillesenprovence.com.

Any cancellation sent directly to the tourist service providers or the guides will not be considered to be valid and will remain payable in totality. Any dossier validated by a purchase order engages the customer. No down payment is made but in the case of total cancellation by the customer, the cancellation fees such as stipulated in article 8-2 will apply.

If the customer has taken out insurance against cancellation, the provisions of the insurance contract that cover refunds should be consulted.

If the customer has not taken out insurance against cancellation, in the event of total or partial cancellation by the customer, the Tourist Office will automatically charge the customer penalties as detailed below:

8-2 Products, activities and packages for tourists

Cancellation fee charged by Alpilles en Provence Tourist Office

1. More than 30 days prior to the service : 10% of the total amount will be retained
 2. From 30 to 20 days prior to the service : 20% of the total amount will be retained
 3. From 19 to 8 days prior to the service : 30% of the total amount will be retained
 4. Between 7 and 2 days prior to the service : 90% of the total amount will be retained
 5. On the day of the service : 100% of the total amount will be retained
- No refunds will be given for early departure or late arrival.

Retained penalties will be passed on to the relevant service providers. In all circumstances, Alpilles en Provence Tourist Office will retain its fee.

Activities associated with the organization and sale of trips or stays scheduled for a particular date or during a specified period are not subject to the seven-day cancellation period which is applicable to distance selling.

8-3 Exchange e-vouchers for transportation of tourists are non-amendable and non-refundable.

ARTICLE 9 - CANCELLATION BY ALPILLES EN PROVENCE TOURIST OFFICE

9-1 Where Alpilles en Provence Tourist Office cancels the service before it begins, it must notify the customer by way of a recorded-delivery letter. Without prejudice to any actions for compensation for any losses suffered, the customer will be reimbursed immediately and without penalty for the amounts paid, and will also receive compensation in an amount equal to the penalty that (S)he would have had to pay if the cancellation had been initiated by him/her on this date as specified in article 8 of these general terms of sale. These provisions shall not apply where an amicable agreement whereby the customer accepts a substitute service offered by the Tourist Office is reached.

9-2 Special provisions for certain types of services which require a minimum number of participants. An insufficient number of participants can be a valid reason for the cancellation of certain types of services. In this event, Alpilles en Provence Tourist Office shall refund all of the corresponding amounts paid. This cannot occur less than 24 hours before the service commences.

ARTICLE 10 - LIABILITY

10-1 The Tourist Office which offers services to a customer shall be this customer's sole point of contact and shall be answerable to him/her for the performance of the ordered services and the obligations arising out of these terms of sale.

10-2 The packages offered by Alpilles en Provence Tourist Office are dependent on the opening days and times of the various monuments, museums and establishments. In the event of unforeseen closure, the Tourist Office cannot, under any circumstances, be held liable for non-provision of an itinerary which is not due to its own actions.

10-3 The Tourist Office cannot be held liable for non-performance of all or part of the ordered services or non-performance of all or part of the obligations stipulated in these general terms of sale in the event of unforeseen circumstances, force majeure, improper performance or misconduct by the customer, or unforeseeable and insurmountable actions of a third party who is not involved in the provision of the services.

10-4 Under no circumstances can Alpilles en Provence Tourist Office be held liable if these contracts are used by third parties or for purposes other than tourism.

ARTICLE 11 - FORCE MAJEURE

11-1 Force majeure means any event beyond the control of the parties which is unforeseeable and insurmountable and prevents either the customer, or travellers, or the agency or service providers involved in arranging the trip from providing one or more service(s) or performing all or part of the obligations stipulated in the contract. This includes weather conditions (bad weather, storms, etc.), water conditions (rises in water levels, flooding, etc.), closure of establishments, and geographical conditions.

11-2 The occurrence of a force majeure event shall suspend the obligations stipulated in these provisions which are affected by it and shall release the party who should have performed the affected obligation from liability. The service provider reserves the right to cancel all bookings in the event of force majeure and alter their dates. If the service provider has to cancel the service before the customer is able to begin the activity, a postponement of the activity will be offered to him/her.

ARTICLE 12 - PERSONAL DATA

The customers have the right to access, amend, correct and delete data which concerns them. To exercise this right, they can contact the data protection officer of the Alpilles en Provence Tourist Office : Office de Tourisme - Place Jean Jaurès - 13210 Saint-Rémy-de-Provence - web@alpillesenprovence.com

ARTICLE 13 - INSURANCE - GUARANTEES

Alpilles en Provence Tourist Office holds a travel organiser's civil liability insurance policy with AREAS DOMMAGES which was taken out through 47-49 rue de Miromesnil 75008 PARIS and a financial guarantee in the amount of 30 000 € underwritten by Groupama Assurances - 105 rue Lou Marca - 84660 Maubec, to cover the consequences of the professional civil liability that it may incur as a local tourism organisation which is authorised to offer products for sale.

ARTICLE 14 - COMPLAINTS/DISPUTES

14-1 Any complaints about a service which Alpilles en Provence Tourist Office was responsible for providing under the contract for the stay which was entered into with the customer must either be made to Alpilles en Provence Tourist Office during the stay, or sent by way of a recorded-delivery letter to the Tourist Office within 10 days following the date on which the service was provided, to the following address : Office de Tourisme Alpilles en Provence, Place Jean Jaurès, 13210 Saint-Rémy-de-Provence. If this is not done, no complaints will be accepted by the Tourist Office.

14-2 If a complaint is made, Alpilles en Provence Tourist Office undertakes to make every effort to reach an amicable settlement in order to resolve the dispute.

14-3 In the event of a dispute, the general terms of sale shall be subject to French law. Any disputes over their interpretation and/or performance shall be subject to the jurisdiction of the French courts.

SPECIAL TERMS OF SALE

Prices are net of taxes and "from" for a minimum number of participants unless otherwise indicated on the package. A supplement may be applied depending on the programme. Menus and timetables are given as an indication. Transport is at your own expense and the Alpilles en Provence Tourist Office can, on request, reserve a coach with driver. Economic fluctuations may lead to changes in rates and services.

Forme juridique : SPIC - N° de SIRET : 241 300 375 00128 - Code APE : 7990 Z - N° Immatriculation : IM013210002

Please note : The Alpilles Regional Nature Park may be closed in high winds or when there is a major fire hazard. Outdoor activities are subject to the vagaries of the weather. Alcohol abuse is dangerous for your health, consume in moderation.

